

DOCUMENT RESUME

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[Information on Claim for Compensation Due Military Member for Moving His Own Household Goods]. LCD-77-239; B-146779. October 11, 1977. 2 pp.

Report to Sen. Mark C. Hatfield; by Joseph Norsile (for Fred J. Shafer, Director, Logistics and Communications Div.).

Issue Area: Facilities and Material Management: Federal Transportation of Things (704).

Contact: Logistics and Communications Div.

Budget Function: Commerce and Transportation: Ground Transportation (404).

Organization Concerned: Department of the Navy.

Congressional Relevance: Sen. Mark C. Hatfield.

A claim submitted to the Navy Finance Center by OSC Ralph R. Rogers involved compensation due Mr. Rogers for moving his own household goods. Under the Department of Defense's "do-it-yourself" program, he was entitled to compensation based on a percentage of the costs the Government would have incurred if a commercial mover had been employed. Findings/Conclusions: The single weight ticket Mr. Rogers submitted in support of his claim did not give the Finance Center the net weight of the goods moved, nor did it provide the Center with the information it needed to compute the net weight. Since net weight is the basis for payment, the center had no alternative but to seek other means to establish the net weight, delaying the final settlement of the claim. According to the records of the Finance Center, a check has been mailed to Mr. Rogers for this claim.
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WASHINGTON, D.C. 20548



LOGISTICS AND COMMUNICATIONS
DIVISION

OCT 11 1977

B-146779

The Honorable Mark O. Hatfield
United States Senate

Dear Senator Hatfield:

Your letter of August 10, 1977, asked for our comments on a claim submitted to the Navy Finance Center by OSC Ralph R. Rogers. The claim involved compensation due Mr. Rogers for moving his own household goods.

Mr. Rogers moved his household goods on June 2, 1977. Under DOD's so called "Do-it-yourself" program, he was entitled to compensation based on a percentage of the costs the Government would have incurred if a commercial mover had been employed.

On June 30, 1977, Mr. Rogers filed his claim. However, the single weight ticket he submitted in support of his claim did not give the Finance Center the net weight of the goods moved, nor did it provide the Center with the information it needed to compute the net weight. Since net weight is the basis for payment, the center had no alternative but to seek other means to establish the net weight. This, of course, delayed the final settlement of Mr. Rogers' claim.

According to the records of the Finance Center a check was mailed to Mr. Rogers on September 2. This should close the file on Mr. Rogers' claim.

With respect to claims processing in general, the Regional Finance Center handles about 800 a month. Until February 1977, these claims were processed manually and it took about 60 days from receipt of the claim to payment. The claims operation was automated in February and the processing time has been reduced to two weeks, assuming the claim is supported by valid weight tickets.

LCD-77-239
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We trust this information will enable you to respond to Mr. Rogers' inquiry.

Sincerely yours,


F. J. Shafer
Director